

MINUTES

Meeting: CALNE AREA BOARD
Place: Calne Library, The Strand, Calne, SN11 0JU
Date: 8 December 2015
Start Time: 5.30 pm
Finish Time: 7.40 pm

Please direct any enquiries on these minutes to:

Libby Beale (Senior Democratic Services Officer), on 01225 718214 or elizabeth.beale@wiltshire.gov.uk

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In Attendance:

Wiltshire Councillors

Cllr Christine Crisp (Chairman), Cllr Alan Hill (Vice Chairman), Cllr Howard Marshall, Cllr Tony Trotman, Cllr Glenis Ansell and Cllr Jacqui Lay

Wiltshire Council Officers

Helen Bradley (Community Youth Officer)
Jane Vaughan (Community Engagement Manager)
Libby Beale (Senior Democratic Services Officer)
Jo Stoddart (Wiltshire Learning)
Blair Keltie (CSE Manager)
Natalie Viveash (Youth Apprentice)
Jessica Phillips (Community Librarian)
Laura Ashford (Calne Librarian)

Town and Parish Councillors

Cherhill Parish Council – Cllr David Evans
Hilmarton Parish Council – Cllr Mel Wilkins

Partners

Wiltshire Police – PC Stuart Welch

Total in attendance: Unfair Funfair = 200, Area Board meeting = 50

<u>Agenda Item No.</u>	<u>Summary of Issues Discussed and Decision</u>
1	<p><u>Chairman's Welcome and Introductions</u></p> <p>Cllr Alan Hill welcomed everyone to Calne Area Board and introduced the Councillors and Officers present. Cllr Hill acted as Chairman for the meeting and it was co-Chaired by Rebecca Green, Local Youth Network, as the meeting had a 'Young People' theme. It was noted that Rebecca did not exercise a vote. The Chairman thanked Cllr Crisp for her support preparing for the Area Board, despite a stay in hospital, and wished her a swift recovery.</p>
2	<p><u>Apologies for Absence</u></p> <p>There were no apologies for absence.</p>
3	<p><u>Minutes</u></p> <p>Resolved:</p> <p>To confirm the minutes of the meeting held on 6 October 2015 subject to the following amendments:</p> <p>That Alison Ingham of Northlands Surgery be referred to as 'Mrs Alison Ingham' and that David Evans be not referred to as the Chairman of Cherhill Parish Council but as 'Cllr David Evans'.</p>
4	<p><u>Declarations of Interest</u></p> <p>There were no declarations of interest.</p>
5	<p><u>Chairman's Announcements</u></p> <p>The Chairman drew attention to the written announcements included in the agenda pack and encouraged the public to take advantage of free NHS Health Checks and flu vaccinations. It was noted that Julia's House Hospice was to open a new care centre in Devizes in 2017 and the Board encouraged local people to help support the charity.</p>
6	<p><u>Review of the Unfair Funfair</u></p> <p>The Chairman welcomed Rebecca Green from the Local Youth Network and thanked her and officers from Wiltshire Council for their hard work in delivering a very successful 'Unfair Funfair'. The Fair invited young people to take part in games to explore some of the issues they were facing locally.</p> <p>Rebecca asked the councillors for feedback from the event, key highlights included a game which demonstrated the effect of dyslexia and how it can be frustrating for young people. Councillors also sampled games exploring the</p>

	<p>effect of drugs on the body and tried their luck at ‘Mince Pie Roulette’.</p> <p>The Area Board noted that young people in Calne had been very engaged in local issues and councillors had been impressed and moved by their suggestions of the ‘Calne Clause’ at the Magna Carta event over the summer.</p>
7	<p><u>Partner Updates</u></p> <p>Written updates were available in the agenda pack from Wiltshire Police, Fire and Rescue Services, NHS Wiltshire CCG and HealthWatch Wiltshire.</p> <p>The Police promoted the surgeries they were holding in the town for the public to come and discuss issues. Current priorities for the Police were speeding, theft and antisocial behaviour. Thanks were given to the LYN for it’s hard work over the summer to reduce anti-social behaviour. The officer explained that he had been involved in the ‘Unfair Funfair’ by stopping young people from participating and moving them on, which was ‘unfair’ and explored their perception of the Police.</p> <p>Cllr Christine Crisp encouraged residents to stay healthy over the winter by taking advantage of checks available from the NHS and stocking up on medication required over the Christmas period. The Councillor also thanked Malcolm for his work for the Calne Community Partnership and advised that the Calne hub would soon be relocated to the library.</p> <p>Key updates from town and parish councils included that: residents were now living in new affordable homes in Hilmarton, Hilmarton and Bremhill would benefit from a new solar park site and 2 hours free parking was now available in Calne thanks to the Town Council and Wiltshire Council working in partnership.</p>
8	<p><u>Local Youth Network (LYN)</u></p> <p>Jordan, Joe and Beth from the Local Youth Network (LYN) introduced applications for funding to the Area Board and recommendations from the LYN.</p> <p>The Chairman commented that the £5,000 requested to support the application from Launch to Learning was a significant amount however it would reach those young people really in need. Other members commented that they were fully in support of the Magna Carta application and had been impressed by the work of the young people in this group. Members spoke in support of the application to procure services from ‘Go Active’ as this group provided a variety of different activities for young people.</p> <p>The Area Board considered a proposed resolution delegating authority to the Community Youth Officer to allow them to determine funding in between meetings of an Area Board in respect of urgent matters.</p>

	<p>Resolved:</p> <p>To grant Launch to Learning £5,000 for a literacy and digital literacy project;</p> <p>To grant the Magna Carta group £500 for a project celebrating the Calne clauses from the Magna Carta celebrations subject to the conditions outlined in the report;</p> <p>To grant £1,440 to procure positive activities for young people with ‘Go Active’;</p> <p>To note a decision taken between meetings of the Area Board to grant £20 towards the Calne ‘Unfair Funfair’;</p> <p>To grant £150 funding to support a LYN development day.</p> <p>That in respect of urgent matters that may arise, the Community Youth Officer, following consultation with the Chairman and Vice- Chairman of the Area Board, may authorise expenditure to support youth projects from the youth budget of up to £5,000 in total between meetings of an Area Board. The decision and reasons why it was considered urgent will be reported to the next meeting of the Area Board.</p>
9	<p><u>Positive Tickets</u></p> <p>Jane Vaughan, Community Engagement Manager, explained the ‘Positive Tickets’ initiative, which involved the Police recognising young people who had acted in a positive way in the community. The scheme had been piloted in Calne and had been a great success however officers had developed some recommendations to improve the scheme for the future. It was suggested that a panel be developed to monitor the scheme and discuss how to improve referrals for positive tickets and ways to reward young people who regularly volunteered. Feedback from the pilot had been extremely positive as many of the young people receiving awards had never received a commendation before. The Area Board thanked officers and the Police for their input into the scheme and wished to continue supporting Positive Tickets for future years, it was noted that there was still funding left over to support the project for another year.</p> <p>Resolved:</p> <p>To support the continuance of the ‘Positive Tickets’ scheme for another year.</p>
10	<p><u>Child Sexual Exploitation (CSE)</u></p> <p>Rebecca Green welcomed Blair Keltie (CSE Service Manager) to present on the profile of child sexual exploitation in Wiltshire; the LYN were already considering</p>

	<p>this topic and were aware of 'Nathalie's Project' in Calne and looked forward to working in closer partnership with Wiltshire Council on the issue.</p> <p>The officer explained the different types of child sexual exploitation and examples of this happening in Wiltshire. Signs that CSE may be happening were, for example: missing children, young people using drugs or alcohol and general change in behaviour in young people. Parents were also reminded to be vigilant over monitoring the sites their children used online. It was explained that there was a specialist team available to support victims of CSE and the Council worked closely with Police to identify cases.</p> <p>During a question and answer session the meeting was advised that details of how to report CSE were available online, from Childline or from the Council or Police. It was confirmed that the Police were arresting those suspected of CSE and local authorities also worked to assess parenting capacity for those parents who may neglect their children and leave them vulnerable to exploitation. Cllr Hill made the point that the full title Child Sexual Exploitation should be used rather than the abbreviation, CSE, to ensure the term retained it's impact. All those present agreed that the internet was a threat to the safety of children and young people as it was a means to circulate information about vulnerable children or indecent images.</p> <p>The Board thanked Blair for the informative presentation.</p>
11	<p><u>Local Apprenticeships</u></p> <p>Jo Stoddart, Wiltshire Learning, updated the Board on apprenticeship opportunities for young people available across the county. The Council offered a variety of apprenticeships in various business roles such as youth work and customer services and could also advise on placements with other employers in a variety of other roles. Apprenticeships were funded and could offer a variety of different qualifications as well as on-the-job training. Young people were benefitting from apprenticeships as an alternative to university, and opportunity to gain a qualification and help secure long-term employment. The advantages of apprenticeships for employers included that it reduced staff turnover, created opportunities for the wider team, was not expensive and even helped to train up existing team members with new IT equipment. Information packs for those interested in apprenticeships were available upon request.</p> <p>The Board thanked Jo for her presentation.</p>
12	<p><u>Your Local Issues</u></p> <p>Councillors provided an update on community issues and progress on Calne Area Board working groups.</p> <p>Cllr Christine Crisp updated that currently work on highways was delayed due to Balfour Beatty withdrawing from its contract to complete the works. Questions were raised over when schemes would be completed and the councillor advised</p>

	<p>they would be done in priority order but that the Highways department was currently very busy. It was confirmed that Speed Indicator Devices were now available for Parish and Town Councils to purchase.</p> <p>Cllr Alan Hill informed the meeting that work was due to start in January 2016 on a crossing adjacent to Beversbrook, an all-weather sports pitch was also due to be installed in the New Year and the move to the new Calne hub was expected in the spring of 2016.</p> <p>Cllr Tony Trotman updated on behalf the S106 working group however no meeting had been held recently and so a substantive update would be provided at the January Area Board.</p> <p>Cllr Glenis Ansell advised on the Air Quality Working Group's action plans; key priorities included working with schools to develop a walk-to-school bus and to tidy up some 'unsightly' spots around the town to encourage walking routes.</p> <p>Cllr Christine Crisp also spoke on behalf of the Dementia Friends working group, the group now had trained 277 'Dementia Friends' in Calne.</p> <p>Bob Marshall provided an update on the 'Our Place Project' to encourage tourism and spending in Calne. It was noted that the Calne Heritage Week had been a great success and would run again in 2016. Cllr Trotman thanked Bob Marshall for his great work as the Chairman of the group, he was soon to be standing down.</p> <p>David Evans, Community Safety Forum, advised that the Good Neighbour funding was to be removed in 2016 and suggested that the current Good Neighbour Coordinator could work well as an Older people's Champion for Calne.</p> <p>Resolved:</p> <p>To note the updates from Area Board working groups.</p> <p>To endorse the recommendations arising from the CATG meeting on 10 November, including issues to be closed and for roundels to be painted on Woodsage Way.</p>
13	<p><u>Community Area Grants</u></p> <p>Peter Grant, Deputy Headteacher of John Bentley School spoke in support of the school's application for funding to support the purchase of a grand piano. The Board heard that music was an area in which the school specialised and it aimed to provide and develop opportunities for students from all socio-economic backgrounds to be involved in music. It was confirmed that the school governors would provide the remaining funding needed to purchase the piano which would be the second one for the school and would be located a separate rehearsal</p>

	<p>space. Peter Grant welcomed the use of the school as a music venue and the use of the Grand Piano for the community.</p> <p>The Area Board considered the application for funding and also a proposed resolution delegating authority to the Community Engagement Manager to determine funding between meetings of the Area Board in respect of urgent matters.</p> <p>Resolved:</p> <p>To grant The John Bentley School £5,000 for the provision of a Grand Piano.</p> <p>That in respect of urgent matters that may arise, the Community Engagement Manager, following consultation with the Chairman and Vice-Chairman of the Area Board, may authorise expenditure to support community projects from the delegated budget of up to £5,000 in total between meetings of an Area Board. The decision and reasons why it was considered urgent will be reported to the next meeting of the Area Board.</p>
14	<p><u>Urgent items</u></p> <p>There were no urgent items.</p>
15	<p><u>Close</u></p> <p>The next Area Board meeting would be held on 26 January 2016.</p>

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POSITIVE TICKETS

October 2014 – October 2015

Positive Tickets for Young People in the Calne Community Area:

Review of the pilot scheme and proposed model for future projects.

Purpose of this report:

The Calne Positive Ticket Initiative has completed the term of its pilot scheme.

This report has been prepared by the Calne Community Engagement Manager, Community Youth Officer and Neighbourhood Policing Team to enable the area board to consider the value of the initiative and to provide comment and recommendations that will be fed back to Wiltshire Police as it considers rolling the scheme out to other areas in the county.

Background:

In the autumn of 2014 partner agencies in the Calne Community Area were involved in discussions around:

- Disproportionate amounts of attention focussed upon the negative behaviour of small numbers of young people and the positive behaviour of the majority of young people in the community area.
- The need to engage with young people on the verge of ASB/poor behaviour.

The Calne NPT Sergeant devised a scheme that looked to acknowledge positive actions carried out by young people aged 10-17 in order to redress the balance. It was felt that this could include such actions as assisting elderly/vulnerable persons, handing in drugs/alcohol, reporting troublemakers etc.

The positive actions of a young person would be rewarded with a positive ticket if it was witnessed by or reported to a Police Officer or Police Community Support Officer. This has been extended to the Community Youth Officer, Calne Town Council and youth offending team.

Ideas around this suggested initiative also addressed the aspirations of the local 'Push it' campaign, which was already in action, designed to raise a positive profile of young people in the Calne Community Area. This campaign had been developed by a group of young people (the 'Calne Bowl Project') working to create new and improved skating/bmx facilities with Members and the Community Area Manager from Wiltshire Council's Calne Area Board.

In October 2014 the Calne Area Board allocated £200 towards pump priming a 'Positive Ticket Initiative' to be piloted in the Calne Community Area for an initial 12 months with a view to rolling

the scheme out to the other 26 Neighbourhood Policing Teams across the county. The initiative was also supported by the Neighbourhood Policing Team and the Wiltshire Police and Crime Commissioner.

The Calne NPT, Area Board Community Area Manager and Community Youth Officer worked together to develop the scheme, It was hoped that approximately every 2 months up to 10 recipients of a positive ticket would be invited to an area board be presented with a certificate of thanks by the Chair of the Area Board and the Police and Crime Commissioner or his representative. The names of the recipients would also be placed into a draw to win a prize.

The initiative was launched on 3rd November 2014, and the first Positive Tickets were presented at the Area Board Community Safety Fair on 10th February 2015.

Experience/Statistics/Learning points from the Pilot Phase:

In total, 15 positive tickets and certificates have been issued over the previous 12 month period. Tickets have been issued for a wide range of positive community acts, including assisting elderly persons across the road, wearing and promoting active cycling safety equipment, and giving first aid. All of the acts were completed at the free will of the youth involved. The youngest person to be given a ticket was 9, and the oldest was 16 years of age.

All of the recipients received the same award – a certificate, along with a £5 Sainsbury's gift card, for use in the local store and free access to the local 'Bluez n Zuz' community disco. This has proved to be popular amongst all recipients.

The biggest insight has been the impact of the positive tickets on the young people and families involved. We have received powerful feedback from parents, who have expressed their pride, young people have also been encouraged to record the certificate onto college and school PDR's.

The scheme has had a profound effect in the community, with widespread praise drawn from a wide cross section of the community including local councillors, members of the public and local stakeholders.

In addition, the NPT has been praised by the local press for the scheme, most recently during an interview on BBC Wiltshire.

One parent informed the police that their child had *'never received anything like this before, it's massive for him'*. We did not anticipate this response, however it is a powerful testament of how the scheme has been received.

The biggest difficulty and challenge so far is actually observing and witnessing positive acts. The police are, unfortunately, more of a responding agency and their pro-active work does not, with all the will in the world, capture all the positive acts that go on in the community.

There is still £125 remaining in the positive ticket fund (owing to only using £5 gift cards) and therefore, plenty of opportunity to give the scheme a push and promote forward

Overall, whilst it would have been good to see positive tickets issued at every area board meeting, this process has been evolving and developing. Having seen the impact that the tickets have had, the impact on the community and on the individuals involved, It is with some confidence that Wiltshire Council and Wiltshire Police officers believe that, using the 12 month trial as a good base to work from, the scheme can be a long term successful project if the appropriate support and widening of the referral process is implemented.

Recommendations for the future development of the scheme:

In order to drive this scheme forward, it is felt there is a need for it to develop into a community positive ticket scheme. Whilst the police would retain the ownership of the scheme, arrange certificates and issue awards and referrals, more joined up working would be needed from partner agencies.

With this in mind, the Calne and Corsham NPT Sgt. Ronnie Lungu, will now be responsible for driving the scheme forward over the next 6 month period. Ronnie will work with the Calne Community Youth Officer to engage with partner agencies such as housing associations and ASB leads, youth workers and school leads, in order to ensure all evidence of positive acts are collated and contained.

A Positive Ticket Panel

The original proposal included gathering a panel of agencies to look at the nominations over a month. This has not been practical over the last year. It is suggested that this panel should be formed via email. That each agency that signs up to nominate positive tickets could do this at any point, they would then email round the group and each would reply with a yes or no. The Police would then administer the awards as they have done this year.

To hold this panel together, the local youth network would like to invite all partners to hold a forum twice a year at a LYN meeting to review how the scheme is going, promote the scheme and widen the prospective referral agencies.

Each agency would be able to ask details from young people in order to pass on to police, however, we would ask members of the public not to do this, but instead report the act to one of the relevant agencies. We would also encourage young people not to give their details out to people unless they have valid ID from an agency.

Criteria

Having considered the previous points it is felt that a list of criteria should be considered so that any nominating agency would be able to deliver positive tickets to the right people. The following sentence is meant as a guideline for all agencies nominating positive tickets:

‘Any positive act(s) that are considered above and beyond for that young person, that provides or encourages support, reassurance or has a positive impact in the community.’

Below are examples of what would constitute receiving a positive ticket and what wouldn't:

Positive Ticket	Not a positive ticket
Someone falls ill. Contacting assistance and remaining with the person to reassure them	Regular volunteering or an act that emerges from that. i.e an act for a uniform group award.
A group of people are victimising someone in the community and you encourage these people to stop what they are doing and support the person victimised.	Asked to play piano at an event and given a positive ticket as reward/ payment
Recognising that the skate bowl needs sweeping and regularly taking it upon yourself to do it.	Doing something which is a legal requirement; eg. using the appropriate lights on bikes.

In cases where an agency nominates a young person for a positive ticket but the panel decides it doesn't meet the criteria, the young person should receive a letter thanking them for contributing to the community.

It was recognised that many young people regularly contribute positively to the community. In order to receive a positive ticket it is felt that, where a positive act emerges from regular volunteering it is important that a different way is found to thank those young people. Positive tickets in the main should be for spontaneous acts or acts undertaken without being asked.

Overall, Wiltshire Council Officers and the Neighbourhood Police Team are pleased with the year's pilot and are confident that, with further consideration to funding and overall cost of the project in each community area and the implementation of the above criteria and suggestions the scheme has the potential to become a long term successful project that could be rolled out around the county.

Area Board Members are invited to provide comments about their experiences of being involved in the pilot scheme and to consider engaging with the project for another year.

Report Authors: Inspector Ben Huggins, Helen Bradley, Community Youth Officer, Jane Vaughan, Community Engagement Manager and Phil Greenaway, Police Youth Engagement Officer.